

### **What is the role of Code Enforcement in restaurant inspections?**

The Code Enforcement Division of the City of Bangor administers the City's Food Service Code, which mirrors state law. Our goal is to inspect each facility licensed to serve food to the public twice a year. There are approximately 180 businesses licensed to serve food in Bangor not counting schools, nursing homes, and institutions, such as churches, which only casually and occasionally serve and prepare food for the public.

### **What do I do if I have a concern or complaint about a food service establishment?**

As a consumer you can report your concern complaint to us in any of four ways:

- Call Code Enforcement at 207-945-4400 ext. 124 during City Hall business hours.
- File an e-mail with us at [code@bgrme.org](mailto:code@bgrme.org).
- Write us at Code Enforcement, City Hall, 73 Harlow Street, Bangor, ME 04401.
- Fax us at 207-945-4449.

### **What should I do if I think I got sick from eating at a foodservice establishment?**

First, we always like to point out there are many causes for gastroenteritis with foodborne illness a major cause. And, according to the Centers for Disease Control more foodborne outbreaks occur in the home than in licensed establishments even with the huge increase in Americans dining out.

- Contact your health care provider.
- Contact Code Enforcement so we may obtain all if necessary information necessary to perform a proper investigatory inspection and, if appropriate, involve other public health agencies.

### **Are records of foodservice inspections public?**

Yes, all inspections done by Code are public record and available for public inspection during City Hall business hours.